

Andrii Muzychuk

Senior Salesforce Engineer

- In Software development industry since 2007
- In Salesforce development since 2011
- 6 certificates including [Salesforce Certified Application Architect](#)
- Great experience in leading teams of Salesforce specialists
- Great attitude and experience in communication with non Salesforce teams, business owners and end users
- Strong understanding of Salesforce governor limits (Apex, SOQL, Triggers, Queueables, Batches, Scheduled jobs, Callouts)
- Extensive experience in Apex coding and Visualforce pages
- Good experience integrating Salesforce with external systems



Education:

Master degree in Computer Science, Kharkiv National University of Radio Electronics, 2008

Work experience:

Senior Salesforce Engineer at InCountry (remote)

2022 – present (Salesforce Field Engineering team leader)

- Manage a team of experienced Salesforce specialists; distribute tasks among team members according to their top skills and preferences.

2021 (Presales team)

- Communicate complex technical details of InCountry products to prospective clients, enabling informed decision-making and driving sales growth.
- Help integrate InCountry products into clients' Salesforce orgs (acting as a Professional Services team) bringing the lunch date earlier.
- Contribute to the Salesforce package through suggesting new features and enhancements, resulting in improved user experience and increased customer satisfaction.
- Perform code reviews and conduct technical interviews.

2021 (Engineering team)

- Learn the package by implementing new features and fixing bugs.
- Perform code reviews and conduct technical interviews.

Senior Salesforce Engineer at Mapbox (office/remote)

2019 – 2020

- Cloned Google Spreadsheet functionality into Salesforce with Visualforce saving tons of time for Sales Reps avoiding copy/pasting data from Google Spreadsheets into Salesforce records.
- Fixed and then re-implemented Lead assignment, rating, and auto-convert processes using third Lane Four package saving tons of time for Sales Reps and letting them work on top priority Leads/Accounts.
- Implemented a mechanism of having recent and historical usage data of clients in Salesforce making spikes identification and overall reporting easier for Account Managers.
- Identified unused and unnecessary licenses saving \$100k a year for the company.

Senior Salesforce Engineer as Independent Contractor with multiple clients (remote)

2021 – present

- Mentoring beginners into the Salesforce world. Teach them basic concepts and best practices. Help them implement their tasks (always explaining why it should be done that way).

2015 – 2019

- I was in several roles at the same time working with a few clients at the same time (usually not more than 2). With little to none supervision I did bug fixing and new feature implementations with Apex and Visualforce pages.
- Added Project Scheduling functionality on top of existing object structure and integration process. The challenge was to use existing integration implementation and build a new functionality that will use the same process. To solve this I added new Record Types, a few VF pages + controllers/extensions.
- Implemented a lot of business logic in triggers to calculate some values and store them, create new records based on inserted/update records.
- Build a multi-step LWC that creates a few records (in one dialog), connect them together and upload a file that relates to one of the created records.

Salesforce Developer at M.C. Dean (office/remote)

- Reduced payload amount transferred between mobile apps (used in a field) and Salesforce leveraging Custom Apex REST APIs.
- Implemented new Email-to-Case template parsers

Salesforce Developer as Independent Contractor (remote)

- Coded tasks given by a supervisor. Mostly they were triggers, but also Visualforce pages with Apex controllers/extensions.

Salesforce Developer at TEAM International (office)

- Coded tasks given by a supervisor. Mostly they were triggers, but also Visualforce pages with Apex controllers/extensions.

Software Developer at Softina (office)

- Coded desktop and web applications using C#, PHP, Java, Qt + MySQL/MS SQL.

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GitHub <https://github.com/andrew-chiz-muzychuk>

Stack Overflow <https://salesforce.stackexchange.com/users/673/andrii-muzychuk>

Salesforce Trailblazer <https://www.salesforce.com/trailblazer/amuzychuk>